



# Protect your Investment

Comfort all year long with properly maintained HVAC system

**Payne Protection Program includes exceptional benefits to keep your system running smoothly:**

- **10% off all parts and labor for service repair work**  
*(Does not apply to diagnostic fee)*
- **No overtime rates for after-hours emergency service calls**
- **Top priority response for service calls**
- All Maintenances must be performed before the year-end date.  
Prepaid maintenance premiums are not transferable to the following year.
- All maintenance agreements are non-refundable.
- This maintenance agreement may be canceled by either party with a 30-day written notice.
- The performance of this maintenance agreement by Payne Air excludes any liability, warranty or guarantee with respect to indoor air quality or biological pollutant.

The Prepaid agreement price is \_\_\_\_\_

This Agreement is in effect from \_\_\_\_\_ to \_\_\_\_\_

Customer signature \_\_\_\_\_ Print name \_\_\_\_\_

Payne Air signature \_\_\_\_\_

Please send signed agreement and payment to:  
1048 East Oleander Street, Lakeland, FL 33801.  
863.686.6163 ext. 123



## Payne Protection Program maintenance inspection will include:

1. Condenser coil will be cleaned and inspected for heat transfer loss
2. Blower wheels and fans will be inspected to assure proper air delivery.
3. Refrigerants will be checked for proper charge and to assure system is leak free.
4. Exposed duct work will be checked for leaks and proper insulation.
5. Belts and pulleys will be inspected and adjusted as required.
6. Thermostats will be checked and calibrated as required
7. Motors and bearings will be lubricated as required.
8. Controls and safety switches will be tested.
9. Condensate drain will be checked and an algae eliminator will be added to drain pan.
10. Crankcase heater will be checked for proper operation.
11. Relays and contractors will be inspected.
12. Unity wiring and electrical disconnect will be inspected for proper connections.
13. Freon temperature and pressures will be recorded.
14. \*Evaporator coil will be inspected an you will be advised if a coil cleaning is needed.
15. Apply sanitizer to Air Handler to kill mildew and viruses.
16. Furnish inspection report and advise of any abnormal conditions of necessary repairs.

\*There is an extra cost to remove the evaporator coil from the Air Handler and clean it properly.

## For your comfort and the efficient operation of your system, consider the following:

1. Make sure your furniture location doesn't hinder the flow of air from supply registers or into the return air grills.
2. If your system does not appear to be operating correctly, check your filter, it may be excessively dirty or blocked.
3. Keep the area around your outdoor unit free of weeds and other foliage, as they will restrict air flow.
4. If any unusual noises are heard from your equipment, call us immediately it could prevent a major breakdown.
5. If your system is not cooling or heating, check the circuit breakers first before calling for service, it could save you money.
6. Minimize the number of times you readjust the thermostat, changing the thermostat often can cost you energy.
7. Should a lightning storm occur around your home, and your power is flickering on and off, turn the thermostat to the off position until the power stabilizes.